

## Quality Policy

We, **Mahindra TERI Centre of Excellence** are committed to provide Quality Service to our customers by following:

- To meet our customer requirement as per national/international standards.
- Continual improvement through technological upgradation by the way of modernization of equipment and training of personnel
- Ensuring that all personnel are competent and qualified for the tasks they perform, and that all personnel familiarize themselves with quality system documentation in order to implement the policies and procedures in their work.
- Complying with ISO/IEC 17025: 2017 and other applicable statutory/ regulatory requirements.
- Adopting the latest test methods and implementing the laboratory policies and procedures
- Applying good professional practices, maintaining Competence independence, confidentiality, impartiality, integrity and consistency in laboratory activities.

Date : Mar 04, 2021

Place : Gurgaon



(Senior Director)